

### Ombudsman Complaints Decisions 1 January to 31 March 2008

Description	Decision	Learning Outcome
Sale of piece of land - delays	Ombudsman's Discretion	
Pier Road, Whitby - refusal to implement use of rising bollards and refusal to remove loading bays	No Maladministration	
Sale of land, Back Gate, Ingleton	No Maladministration	
Education Admissions	Ombudsman's Discretion	
Education Admissions	Ombudsman's Discretion	
Education Admissions	Outside Jurisdiction	
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Education Admissions	Outside Jurisdiction	
Home to School Transport	Local Settlement	Agreed to further appeal, although procedures had been followed correctly
Education of son with SEN - differing opinion of how needs should be met	Ombudsman's Discretion	
Ripley Endowed School - increased number of pupils and the expansion of the school premises causing noise disturbance	Outside Jurisdiction	